

WSIB Practices and Procedures:

What You Need To Know To Improve Claims Management and the Bottom Line

HALF-DAY INTENSIVE WORKSHOP

Effective management of WSIB claims and appeals can make a significant difference to the bottom-line. This half-day workshop will help you acquire the tools you need to confidently address key issues in WSIB claims management.

Applying interactive learning and real-life scenarios, topics include:

- **“Who’s Who” at the WSIB:** Roles and responsibilities of key staff and decision-makers.
- **Decision-Making at the WSIB:** Understand how decisions are made.
- **The Appeal Process:** When (and how) to effectively appeal a WSIB decision.
- **Get the Most Out of a Claim File and Case Record:** How to obtain, review and understand information in a worker claim file and case record.
- **Employer Account Issues:** Appreciate the content of an employer account and how (and when) to request a transfer of costs or make a claim to the secondary injury enhancement fund.

DATE and TIME: Each workshop is from 9:00am – 1:00pm
Thursday, May 2, 2019
Monday, May 13, 2019
Wednesday, May 15, 2019

LOCATION: Sherrard Kuzz LLP, 250 Yonge Street, Suite 3300, Toronto

COST: \$525 plus tax

REGISTER: <http://www.sherrardkuzz.com/workshops.php>

This is a small group workshop; space is extremely limited.

